



Designated Service Coordinator Training

*Supporting Families who have children who are deaf, hard of
hearing, visually impaired, blind or deaf-blind*



ILLINOIS SCHOOL FOR THE DEAF OUTREACH

FREE training and consultation for Illinois children
with hearing loss

bit.ly/ISDOutreach



Search for Illinois School for the Deaf Outreach



State of Illinois
Dept. of Human Services
Illinois School for the Deaf

Bruce Rauner, Governor
James Dimas, Secretary
Julee Nist, Superintendent

Your Trainers:

- ▶ Michelle Clyne
 - ▶ *Project Reach/Philip Rock Center*
- ▶ Ann Freiburg
 - ▶ *Bureau of Early Intervention*
- ▶ Andrea Marwah
 - ▶ *IL School for the Deaf Outreach*
- ▶ Dr. Dawn Violetto
 - ▶ *Director of Audiology, Child's Voice*

Why are we here today? What prompted the DSC training?

- ▶ JCIH work group
- ▶ Need to reinvent and update the DSC training and continues support system.
- ▶ As a state we have included Vision specialized training and inclusion in the DSC program.

What Agencies Are Involved in Early Hearing Loss Detection

- ▶ Early Hearing Detection and Intervention, Illinois
Department of Public Health



Illinois Early Hearing Detection & Intervention Program



Illinois EHDl works with parents and providers to ensure all babies get screened for hearing loss no later than 1 month of age; all infants who do not pass their hearing screen receive a diagnostic evaluation no later than 3 months of age; and all infants with a hearing loss enroll in early intervention services no later than 6 months of age. They administer a computer program called HITRAK. All hearing screeners report the findings in this system. Audiologists who perform the diagnostic evaluation are also required to submit results to them.

What Agencies Are Involved in Early Hearing Loss Detection

- ▶ Bureau of Early Intervention,
Department of
Human
Services



The Bureau of Early Intervention program's mission is to assure that families who have infants and toddlers, birth to three, with diagnosed disabilities, developmental delays or substantial risk of significant delays receive resources and supports that assist them in maximizing their child's development, while respecting the diversity of families and communities.

What Agencies Are Involved in Early Hearing Loss Detection

- ▶ Illinois Early Hearing Detection and Early Intervention (EHDI), Specialized Care for Children (SCC), University of Illinois (UIC)

UIC SPECIALIZED CARE
FOR CHILDREN

DSCC partners with Illinois families and communities to help children and youth with special healthcare needs connect to services and resources..

All these groups serve those families of children with special needs



Department of Public Health



SPECIALIZED CARE FOR CHILDREN

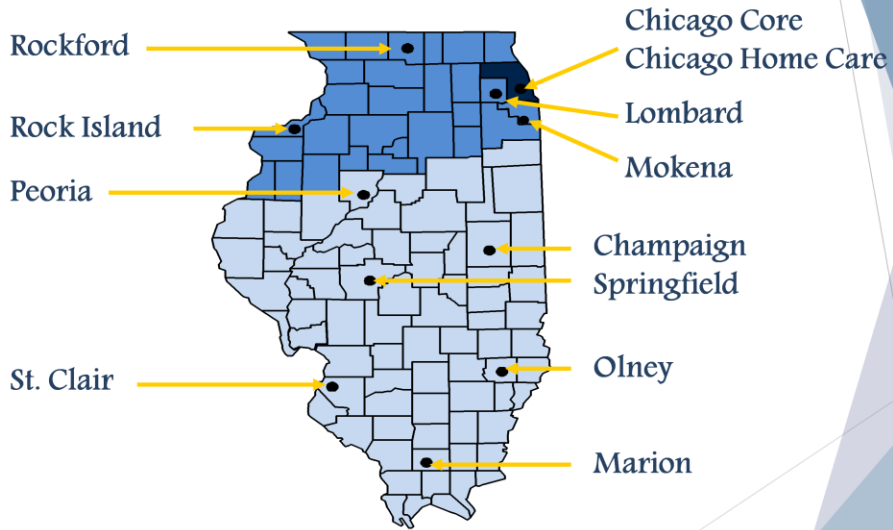


*Serving Illinois Children with Special
Healthcare Needs*

Who We Are

- ▶ We partner with Illinois families and communities to help children and youth with special health care needs connect to services and resources
- ▶ We help children with special needs
 - » Nurses
 - » Social Workers
 - » Speech & Hearing Consultants
 - » Audiologists
 - » Advanced Practice Nurses
 - » Respiratory Therapists
 - » Medical Insurance Specialists

Specialized Care for Children Offices



SCC Programs

▶ Core

- ▶ Child has a treatable, chronic condition in one of the eligible impairment categories

▶ Home Care

- ▶ Supports the family in caring for their medically fragile and technology dependent child at home
- ▶ Specific in-service presentation available on request
- ▶ We serve about 17,000 families each year

Core Medically Eligible Conditions

- ▶ **Orthopedic**
 - ▶ bone, joint, muscle
- ▶ **Neurologic**
 - ▶ nerve, brain, spinal cord
- ▶ **Heart Defect**
- ▶ **External body impairment**
 - ▶ cleft lip/palate & severe burn scars
- ▶ **Hearing loss**
- ▶ **Speech condition**
 - ▶ require medical/dental treatment
- ▶ **Eye impairment**
 - ▶ cataracts, strabismus, and certain retinal conditions
- ▶ **Cystic fibrosis**
- ▶ **Hemophilia**
- ▶ **Certain inborn metabolic problems**
 - ▶ PKU, galactosemia
- ▶ **Urinary impairment**
 - ▶ kidney, ureter, bladder

How SCC Helps

- ▶ Accessing free diagnostic tests
 - ▶ To find out if child has an eligible condition
- ▶ Using insurance & All Kids/Medicaid
 - ▶ Understand policy & maximize benefits
 - ▶ Limitations, co-pays, deductibles

Finding specialized medical care

Relationships with experts who work with children

Close to home, has openings, in-network/Medicaid

How SCC Helps

- ▶ Finding resources & information
 - ▶ Extensive network shared through electronic care coordination system
 - ▶ Knowledgeable of national, state and local resources
 - ▶ Visit our Resource Directory



- Browse Resources
 - Resource Directory
 - Transition Resources
 - Parent to Parent Support
 - ▶ Brochures & Pamphlets
 - Forms
 - Glossary

How SCC Helps

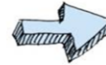
- ▶ Working with families to assess needs and develop a plan
 - ▶ Tailored plan based on child & family's needs
 - ▶ Plan flows from needs assessment
 - ▶ Supports coordinated care & clear communication between everyone involved in child's care
- ▶ Facilitating communication among child's team
 - ▶ Assist family in communicating needs and wants
 - ▶ Attend meetings

How SCC Helps

- ▶ Paying for certain medical expenses
 - ▶ Financially eligible if below 285% of current FPL based on income & family size
 - ▶ Example: ramps, lifts, physician & hospital services, therapy, supplies, durable medical equipment, prescriptions

Referrals to SCC are Easy

- ▶ Call us (800) 322-3722
 - ▶ caregiver's name
 - ▶ phone number
 - ▶ child's address
 - ▶ county or zip code
- ▶ Visit our website
 - ▶ fill in family information
 - ▶ submit web form



<i>For Providers</i>
<i>Provider Application</i>
<i>Reimbursement Information</i>
<i>Explanation of Provider Payments</i>
<i>Provider Forms</i>
<i>Tools & Resources</i>
<i>Provider Portal</i>
<i>Refer A Family</i>



UIC SPECIALIZED CARE
FOR CHILDREN

Referrals to Division of Specialized Care for Children (DSCC)

- ▶ The *Screening Device for Determining Family Fees and Eligibility for All Kids and DSCC* form is completed and a referral made to DSCC, regardless of income or insurance, when:
 - a child has a confirmed hearing loss.

Referrals to DSCC, cont.

- A child has a suspected hearing loss supported by concern from the parent or physician that the child does not respond normally to sound, (e.g., awareness, localization, discrimination, recognition, etc.).

Referrals to DSCC, cont.

- ▶ If the child has no other DSCC medically-eligible conditions, DSCC will arrange a diagnostic audiological evaluation at no cost to the family.
- ▶ This includes audiological evaluations requiring anesthesia, sedation, or medical monitoring.

Referrals to DSCC, cont.

- ▶ DSCC does require families to maximize third-party medical coverage, including All Kids.
- ▶ Referrals to DSCC should not be based solely on delayed speech and language indicators

Referrals to DSCC, cont.

- ▶ DSCC does not cover screening/monitoring of hearing sensitivity. DSCC does cover diagnostic evaluations when a potentially eligible condition is suspected, but is undiagnosed, and the child has no medical eligible condition(s) already diagnosed that would be eligible.

Referrals to DSCC, cont.

- ▶ Children with an eligible degree of hearing loss would be medically eligible for DSCC care coordination services, regardless of family income. If the child is DSCC eligible, ongoing support following diagnostics is provided by DSCC based on financial need.

▶ Support Contact:

▶ Andrea Marwah

▶ 708-409-8800

▶ Andrea.marwah@illinois.gov

▶ www.soundbeginnings.com



Website Link

*This is where all your training materials
will be housed.*


<http://www.illinoissoundbeginnings.org/>

www.illinoisoundbeginnings.org

For Families For Providers For **Early Childhood Facilities** Resources Search

Illinois *Detection & Intervention Program*

- DSC Training
- Communication (CMV)
- ECHO - OAE Hearing Screening
- EHDI News for Physicians
- EHDIPALS.org
- EHDI Workgroup Webinars
- Guide By Your Side (GBYS)
- Reporting Resources




UIC UNIVERSITY OF ILLINOIS AT CHICAGO

NEWS

- [Learn American Sign Language \(9/21/2016\)](#)
- [ECHO Initiative webinars \(7/6/2016\)](#)
- [Introducing the Newest EHDI Physician Champion \(7/29/2015\)](#)

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PROGRAM PARTNERS

UIC - Division of Specialized Care for Children
Tel: 800-322-3722 TTY 217-785-4725
Fax: 217-558-0773

Illinois Department of Public Health
Tel: 217-782-4733

Illinois Department of Human Services
Tel: 800-843-6154 TTY 800-447-6404

EVENTS



Illinois EHDI works with parents and providers to ensure all babies get screened for hearing loss no later than 1 month of age; all infants who do not pass their hearing screen receive a diagnostic evaluation no later than 3 months of age; and all infants with a hearing loss enroll in early intervention services no later than 6 months of age.

www.illinoisoundbeginnings.org/page.aspx?item=66

Detection & Intervention Program